

Increasing operational efficiency and streamlining the shipping process for an electronics company

CASE STUDY 2



OVERVIEW

A leading electronics company ships its products to customers across the globe. Due to a large volume of shipments, they couldn't successfully review all their consignments and faced payment conflicts with the shipping carriers. The need was a technological solution that could streamline their shipping operations and payment processes.

THE CHALLENGE

Our client had engaged about ten resources in tracking and reviewing the payment processes across their branches. The data entry and review were manual and time-consuming. It was increasingly difficult to identify payment processes from different account numbers. The challenge was to streamline the payment process immediately and reduce payment conflicts with the shipping carriers.

THE SOLUTION

At Audintel, we conducted an internal audit of the shipping operations of the client using our tools. We identified many packages that were wrongly GL Coded and many manual errors in billing caused Late Payments to the carrier. We shared our findings with the client and recommended full automation of the entire shipping operations using our next-generation tools. Our one-of-a-kind payment analysis solutions helped the company streamline its payment processes with shipping carriers. We were able to quickly onboard the client on our integrated SaaS Platform and help their teams to understand the easy-to-use UI.



All-mode
Freight Audit



Payment
Analysis
Solutions



Integrated SaaS
Platform

THE RESULT

The electronics company reduced the number of resources dedicated to streamlining payment processes from ten to just one. Now, the client needs only one person to approve or deny the calculated amount to shipping carriers. After the approval, the rest of the operations are taken care of through the automated tools. The client could reduce errors and streamline payment schedules to the shipping carriers with complete automation. Audintel's solution helped improve the operation efficiency seamlessly and payment processes.

